

IF YOU OWN YOUR TELEPHONE EQUIPMENT...

You may consider a SERVICE AGREEMENT to insure you will not be charged a \$50.00 "trip charge" to check out your telephone equipment in the event your equipment is the cause of your service outage.

THE SERVICE AGREEMENT reads:

Monon Telephone Company Inc.® agrees to check your telephone equipment for trouble in the event you report your telephone service is not operating. If the trouble is in your equipment, the Monon Telephone Company Inc.® will do a premise visit at no charge for the trip to check your telephone equipment when you report your telephone service is not operating. The trip charge to check customer owned equipment not covered by an agreement is \$50.00.

SERVICE AGREEMENT

A Service Agreement is available to residential and single line businesses only.

Please call Business Office , 253-6601 or 1-800-531-7121, and a Customer Service Representative will answer any questions you may have and put the SERVICE AGREEMENT into effect if you wish.