

## From the General Manager: Bruce Hanway

Welcome to our fourth issue of The Buzz, our Monon Telephone quarterly newsletter. I hope everybody had a great holiday season. The goal of our newsletter is to keep you informed of new services, changes and useful information about the communications and entertainment world we all live in. I hope you find this information informative and useful. You've been loyal customers and we appreciate your business.

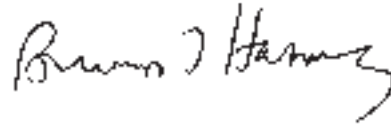
We are still in our temporary location at 506 Linden Street in Monon. Restoration on our building is progressing but it is a slow process.

The communications and entertainment scene continues to evolve. All of the television networks are offering the majority of their programming on the Internet now. We would encourage you to visit the Websites

Websites of your favorite TV stations and check out their content. In order to enhance your Internet experience we are offering to install a connection from your Internet to your TV or game console for free. This connection will open a new dimension in entertainment.

The response to our phone and Internet packages has been tremendous and I hope you will review information in this newsletter on them. The packages include your local phone, long distance, calling features and high-speed Internet.

Again, We hope you enjoy our newsletter. Please let us know your suggestions and ideas for future topics. Thank you again for your business.



---

## Improve your computer security for the New Year

*Here is an important list of steps for Internet users to use to keep unwanted elements off of your computer. As a user of the Internet, your computer becomes an open door to spyware, viruses, hacks and even backdoor trojans.*

*This guide will ensure that your computer is safe from these harmful components.*

### **Spyware:**

*As a rule, spyware is defined as software which is usually installed on your computer without your knowledge which collects all kinds of information from your computer and sends it back to a third party. Common occurrences of spyware can happen when you install "adware" programs such as Kazaa which install another application thereby embedding itself in your computer's file system. The motives to including spyware in software are simply monetary. Many software developers which use this form of trickery make the bulk of their profit from third parties which pay for each installation.*

*Download Ad-Aware to identify and eliminate spyware from your system. This is probably the most useful utility on the market. A personal version is available for free to install on any system. Ad-Aware can be found at [www.adwarealert.com](http://www.adwarealert.com). You may want to explore other spyware utilities. There are alternatives available, be sure to do some basic research on other spyware detectors if you believe there's something left on your system.*

*The best tip to avoiding spyware all together is downloading only the programs you trust.*

*Never click "YES" when requested to install software from a web site unless you trust the source.*

*continued on page 3*

*the BUZZ* keeping in touch with you

# Keep the Telemarketers Away

## Update on the Indiana and National No Call Lists

2

### **How the Indiana Telephone Privacy List Works:**

Although residents can add their telephone numbers at any time, the Do Not Call list is updated quarterly for telemarketers and the public by the attorney general's office. If telemarketers call any number registered on the most recent quarterly list, they face a variety of penalties.

Personal information regarding residents on the list is considered confidential, used only for managerial purposes.

### **Who is permitted to call you and who isn't:**

Most telemarketers are forbidden from calling numbers on the Do Not Call list; however there are four exceptions. The law allows licensed insurance agents and licensed real estate agents to call numbers registered on the list, as well as charitable organizations and newspapers that use their own employees or volunteers.

### **Register or Update Your Registration:**

The Do Not Call list is updated four times per year. You can expect a reduction in telemarketer calls after the next quarterly update, not necessarily right after registering your number.

In addition to registering, the Telephone Privacy Division's online registration form also allows you to change and update your information on the Do Not Call list. These services are free of charge.

### **1st Quarter Registration Deadline:**

Register by midnight eastern time on **Tuesday, February 20, 2007** to be on list that will be effective April 1. Go to [www.in.gov/attorneygeneral/consumer/telephone/](http://www.in.gov/attorneygeneral/consumer/telephone/) to sign up or, contact the Telephone Privacy Division at 888-834-9969. A representative will then ask you some basic information regarding your home phone number, name and address, and add you to the list.

Signing up for the National Do-Not-Call Registry will add your phone number to the registry that is nationwide in scope, applies to all telemarketers (with the exception of certain non-profit organizations), and covers both interstate (from one state to another) and intrastate (within state) telemarketing calls. Commercial telemarketers are not allowed to call you if your number is on the registry subject to certain exceptions.

Subscribers may register their residential telephone numbers, including wireless numbers, on the National Do-Not-Call Registry by telephone or by Internet and at no cost. To add your telephone number to the National Do-Not-Call Registry via the Internet, go to [www.donotcall.gov](http://www.donotcall.gov). To register by phone, call 1-888-382-1222; for TTY call 1-866-290-4236. You must call from the phone number you wish to register. For more information on the National Do-Not-Call Registry see our web page at <http://www.fcc.gov/cgb/donotcall/>.

## GET CONNECTED and SAVE

*Monon Telephone is pleased to offer an exciting new way to watch TV and maximize your Internet experience. We're offering an additional free setup connection from the Internet and your computer to your game console or your TV or VCR. Our installation service for this leading-edge technology is ideal for PC gaming, DVD movies, entertainment, education and presentations. This is a limited time offer to new DSL or wireless Internet customers. For those of you that want to stay ahead of the pack, you'll want to call us for more details.*

## Improving Your Security

continued from cover

### Firewalls:

*One of the most important steps on preventing attacks and PC hacking is installing a firewall. A firewall is a small utility installed on your system which prevents unauthorized programs from accessing your Internet connection. They are also useful for filtering out unwanted port-scans which test your computer for vulnerabilities. Norton and Sygate are some of the most popular firewall software brands offered today. Microsoft Windows incorporates a more advanced Windows Firewall in its latest Service Packs, eliminating the requirement for other third party software.*

### Anti-Virus:

*Viruses have plagued the Internet for years. We urge our Internet users to keep their anti-virus software on up to date and on hand to detect, combat and prevent these outbreaks in exposing your computer to the insecurities of the Internet.*

*Be sure to look at the following solutions:*

- 1. AVG Anti-Virus. A free, personal anti-virus program which makes available all of the features of a full commercial anti-virus program available to everyone.*
- 2. Norton Anti-Virus. A commercial solution with access to daily updates; automatically!*

### Update Windows:

*If you're a Windows XP user, you are probably aware of the new capabilities offered which automatically keep your system updated. Make sure your Windows stays updated, follow these steps: Click on your control panel through the start menu, select "System". From the box listing general details about your computer, hit the "Automatic Updates" tab. Make sure the automatic setting is setup for daily. This will ensure that each day you startup your computer, you'll have piece of mind.*

*If you're not using the latest version of Windows XP, click on the Windows Update web site available at [Windowsupdate.Microsoft.com](http://Windowsupdate.Microsoft.com).*

### Secure Browsers:

*Internet Explorer 7.0 is now available for download. You might warm up to having the option of tabbed-browsing, web search from the tool bar, enhanced printing and improved security. Additional peace-of-mind is always refreshing. In any event, keep your chosen browser clean from malware and make sure you upgrade to the newest stable versions when they become available.*

*By following the preceding steps and choosing the best software available to you, you'll give yourself peace of mind in your daily online activities. The most important factor in making yourself secure is keeping up-to-date. Make your life easier and less stressful by keeping your computer clean.*

– Christopher Walsh

## Check out our New Packages:

### Local, High-speed Internet and 2 hours Long Distance\*

- Local Service
- Call Waiting
- Voice Mail
- 2 hours of free long distance\*\*
- 1.5MB High-speed Internet
- Caller ID with Name
- Call Forwarding
- Line Maintenance

**\$49.95**

### Local, High-speed Internet and 4 hours Long Distance\*

- Local Service
- Call Waiting
- Voice Mail
- 4 hours of free long distance\*\*
- 1.5MB High-speed Internet
- Caller ID with Name
- Call Forwarding
- Line Maintenance

**\$54.95**

\*Plus taxes and fees.

\*\*Long distance includes nationwide calling only.

3

**MONON**  
TELEPHONE  
Bringing The World To Your Home

**219-253-SAVE**



**NEW!**

24/7 INTERNET  
SUPPORT

**219-253-7649**

## Managing SPAM

### A refresher on using Monon Telephone's SPAM management tool.

Monon Telephone has selected Postini as the spam management tool for our Internet customers. We highly recommend that our users maximize the use of this tool.

The Postini Spam control services are private and secure. Managing your junk email is an automated process. Nobody has access to your email except you. Nobody will read your email. Your email is not censored, only you control the filter settings. When your service is activated so is Postini Spam.

To learn more, please visit the Postini User Instructions and FAQ pages:

**Postini User Instructions:**

[www.postini.com/help](http://www.postini.com/help)

**Frequently Asked Questions:**

[www.postini.com/postini\\_solutions](http://www.postini.com/postini_solutions)

Here is a brief overview of the Postini service:

- Your email passes through Postini's automated filters that detect suspected junk email and viruses.
- Suspicious email is directed to your personal, web-based, password-protected Message Center (it does not arrive at your computer's in box). Think of this as a quarantine area. In your Message Center you can read the quarantined email online, delete it, or deliver (forward) it to your in box.
- Initially you should visit your Message Center often because Postini "remembers and learns" from your interaction. As time goes on you will be able to rely on Postini's periodic notifications of your Message Center activity.
- Postini lets you "block" senders; meaning email from them will always be filtered. Or you can "approve" senders; meaning their email will always be delivered.
- This service is completely controlled by you.