

TARIFF

T - 8

SCHEDULE OF RATES, RULES AND REGULATIONS
GOVERNING TELECOMMUNICATION SERVICES
OFFERED BY
MONON TELEPHONE COMPANY, INC.

APPLYING TO THE FOLLOWING EXCHANGES:

MONON, INDIANA

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Effective: _____

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Effective: _____

Officer: Bruce T. Hanway
 Title: Secretary-Treasurer

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Effective: August 6, 2003

Officer: Bruce T. Hanway
Title: Sec Trea

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Officer: Bruce T. Hanway
Title: Secretary-Treasurer

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Officer: Bruce T. Hanway
Title: Vice President

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Effective: April 20, 1981

Officer: Bruce T. Hanway
Title: Vice President

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APPLICATION

The definitions specified herein apply to the intrastate service and facilities furnished in Indiana by the Telephone Company. This Tariff cancels and supersedes all other exchange service Tariffs or Definitions of the Telephone Company excepting Message Toll Tariffs issued and effective prior to the effective date of this Tariff.

Effective: _____

Officer: Thad Hanway
 Title: Secretary Treasurer

Monon Telephone Company, Inc.

DUPLICATE

Tariff I.U.R.C. No. T-8

Section 1

Sheet 1 A

SYMBOLS

EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (S) - To signify reissued matter
- (T) - To signify a change in text but no change in rate or regulation
- (Z) - To signify a correction

Effective: January 1, 1985

Officer: Thad Hanway
Title: Secretary-Treasurer

<p>ACCESS LINE:</p>	<p>(C)</p>
<p>A circuit between the customer's premise equipment and the Central Office. Types of: One party (private line) Availability in Exchange: All areas of Exchange are one party only</p>	<p>—</p>
<p>ACCESSORIES: Devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically connected to the conductors in the communications path of the Telephone Company system.</p>	<p>(C)</p>
<p>BASE RATE AREA:</p>	<p></p>
<p>All areas of the exchange are private line only</p>	<p>(C)</p>
<p>A Customer is considered to be within the base rate area if service can be provided by means of a drop wire from the first cable terminal outside the corporate limits of the Town of Monon and if no attachment of such drop wire is necessary except to the cable terminal pole and the service building other than attachment on not more than one pole in addition in order to make a crossing over a regularly established road. (In the case of buried plant the base rate area is extended to not more than 200 feet from the corporate limits of the Town of Monon.)</p>	<p>(D)</p>
<p>* Existing 2 party service is grandfathered</p>	<p>—</p>
<p></p>	<p>(D)</p>

CHANNEL:

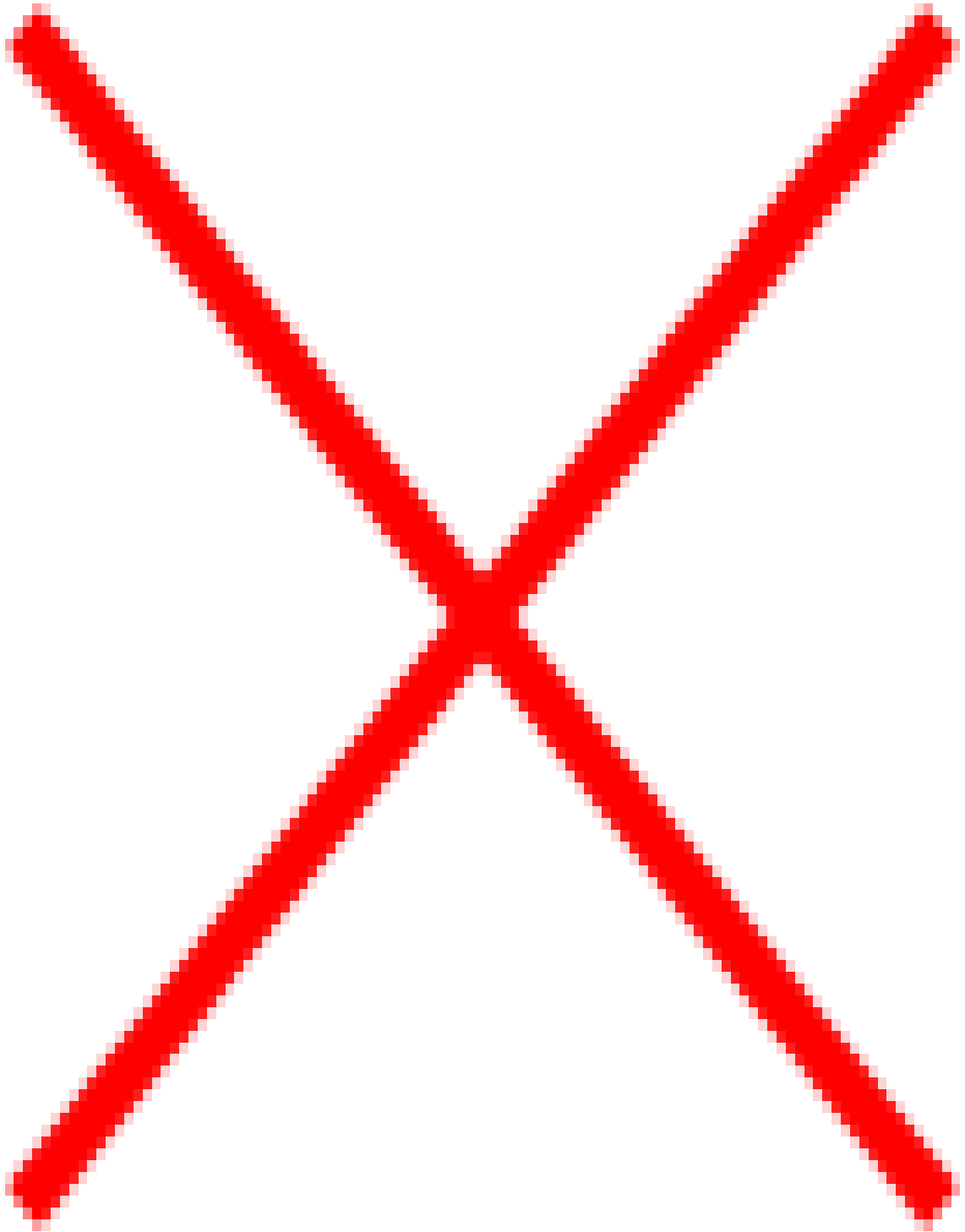
A path for communication between two or more stations or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by single facility or route.

CIRCUIT:

The term applied to a channel used for the transmission of electrical energy in furnishing telephone service.

Effective: September 1, 2016

Officer: Bruce Hanway
Title: Secretary-Treasurer



COMMUNICATIONS SYSTEMS:

Channels and other facilities which are capable of two way communication between customer-provided terminal equipment or between customer-provided terminal equipment and/or terminal equipment provided by the Telephone Company in furnishing exchange and message toll telephone services and other services.

CONNECTING ARRANGEMENT:

Equipment provided by the Telephone Company to accomplish the direct electrical or optical connection of customer-provided facilities with the facilities of the Telephone Company. (C)
|
(C)

Effective: _September 1 2016

Officer: Bruce Hanway
Title: Secretary-Treasurer

DEFINITIONS

CONNECTING COMPANY:

A corporation, association, partnership or individual owning or operating one or more exchanges and with which traffic is interchanged.

CUSTOMER:

In connection with exchange services, the term refers to any patron of the Telephone Company.

In connection with private line services and channels, the term refers to the person, firm or corporation who signs the application for service and is responsible for the payment of charges and the compliance with the rules and regulations of the Telephone Company.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT:

Devices and apparatus and their associated wiring, provided by a customer, which are used with the network control signaling unit, DATA PHONE data set or other station equipment furnished by the Telephone Company and does not include customer-provided communications systems.

DATA ACCESS ARRANGEMENT:

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section III of this Tariff.

DIRECT ELECTRICAL CONNECTION:

The physical connection of the electrical conductors in the communications path.

Effective: _____

Officer: _____
Title: Secretary-Treasurer

EXCHANGE:

The term means a basic unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA:

That territory served by an exchange.

EXTRA LISTING:

An extra listing is any listing of a name or information in connection with a customer's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE:

A central office line designated for the connection of only one main station. (Not a PBX truck line.)

INSTALLATION CHARGE:

A non-recurring charge made for the placing or furnishing of local access line, in addition to Service Connection Charges and other applicable charges for service or equipment.	(T) (T)
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LOCAL MESSAGES:

A communication between a calling station and any other station within the local service area of the calling station.

LOCAL SERVICE AREA:

The area throughout which communication service is tendered to a calling station without the application of toll charges.

Effective: _____

Officer: Thad Hanway
Title: Secretary-Treasurer

DEFINITIONS

(D)

NETWORK CONTROL SIGNALING:

The transmission of signals used in the exchange and message toll network which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the exchange and message toll network.

NETWORK CONTROL SIGNALING UNIT:

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

	(D)
	(D)

PREMISES:

The building, or continuous or contiguous portions of a building, used and occupied at one time by a customer in the conduct of his business or as a residence. Where floor space in an adjoining building is made continuous in extent at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE SYSTEM:

Such system is an arrangement of equipment, contracted for by a customer, consisting of switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephonic inter communication between these stations, and also communication with the general exchange system.

Effective: September 1, 2016

Officer: Bruce Hanway
Title: Secretary-Treasurer

DEFINITIONS

- (1) PBX Trunk - A circuit connecting the PBX system with a central office.
- (2) PBX Station - Any station connected with a PBX system within the same local service exchange area.
- (3) Battery Power - Power furnished for talking and for operating lamp or visual signals and relays.
- (4) Ringing Current - Current furnished by means of a circuit from a central office or other source of supply, to enable the PBX operator to signal the PBX stations or connecting PBX systems without the use of a hand generator.

PUBLIC TELEPHONE:

An exchange station, either attended or equipped with a coin collecting device, provided by the Telephone Company at its own discretion for the use of the general public.

	(D)
	(D)

SUBSCRIBER:

The individual, partnership, association or corporation with contracts for telephone service and is responsible for the payment of charges and compliance with rules and regulations of the Telephone Company. The preferred word is customer. (D)

TOLL MESSAGE:

A message from a calling station located in a different local service area for which a message charge is made.

	(D)
	(D)

GENERAL RULES AND REGULATIONS

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(D)

APPLICATION

The Rules and Regulations specified herein are in addition to those contained in the Definitions, General Exchange Service, and the Message Toll Telephone Service sections. They apply to the intrastate service and facilities in Indiana by the Telephone Company. Failure on the part of the customer to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege of canceling the contract and discontinuing the furnishing of service.

In the event of conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Definitions, General Exchange Service or the Message Toll Telephone Service section, the rate, rule, regulation, or provision contained in the specific Section shall prevail.

These Rules and Regulations cancel and supersede all other exchange service Tariffs or General Rules and Regulations, excepting Message Toll Tariffs issued and effective prior to the effective date of this Tariff.

Effective: _____

Officer: Thad Hanway
 Title: Secretary-Treasurer

A. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Applications for Service

Applications for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishment of service. The initial minimum period for which charges shall apply will be one month or more as otherwise may be specified elsewhere in the Tariffs of the Company. An applicant who has no account with the Telephone Company, or whose financial responsibility is not a matter of common knowledge, may be required to make an advance payment at the time application is made in an amount equal to the charges for one month's local service plus the service connection, installation, or construction charges that may be applicable. An applicant may also be required to make a deposit in an amount deemed sufficient by the Telephone Company to protect it from unpaid bills.

2. Telephone Numbers

The customer has no property right in the telephone number and the Telephone Company may change any number at any time whenever it deems it advisable in the conduct of its business.

3. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring and equipment; and the customer agrees to pay the Company's current charges, if any, for such changes.

4. Responsibility of Customer for Payment

The customer is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these Tariffs. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repair

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer agrees to take good care of the instruments and all accessories connected therewith and shall be financially liable and pay for all malicious, willful and negligent damage. The customer may not, or permit others to rearrange, disconnect or remove any equipment or wiring installed by the Telephone Company. If the equipment or wiring is rearranged, disconnected or removed, the Telephone Company shall have the right to make a charge in accordance with the rules and regulations then in effect.

6. Unusual Installation Costs

Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay all or a reasonable proportion of such costs. If a charge is made, the ownership of all materials and equipment used shall remain with the Telephone Company

Effective: December 1, 1976

Monon Telephone Company, Inc.

Officer: Thad Hanway
Title: Secretary-Treasurer
Tariff I.U.R.C. No. T-8
Section II

B. ESTABLISHMENT AND MAINTENANCE OF CREDIT:

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company, doubtful. In order to ensure the payment of all charges due for its service, the Telephone Company may require any applicant or customer to establish and maintain his credit by means of a cash deposit. Any such deposit shall be returned to the subscriber or credited to the customer's account at the termination of the service.

2. Deposits

In order to ensure the payment of all charges due for its service, the Telephone Company may require any applicant or customer to establish and maintain his credit by means of a cash deposit. Any such deposit shall be returned to the customer or credited to his account after a reasonable period of time has elapsed during which customer's record of payment has been deemed satisfactory.

C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY.

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary poles, lines, circuits, equipment, etc.

2. Interruptions of Service

If service is interrupted for more than forty-eight hours other than by the negligence or willful act of the customer, and allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the tie such interruption continues.

Any adjustment shall apply only to the period the interruption continues beyond twenty-four hours after due notice of the interruption is received by the Telephone Company. No other liability shall in any case attach to the company on account of interruptions of service.

3. Directory Errors and Omissions

The company issues directories to assist in furnishing prompt and efficient service and does not guarantee to its customers correct listings therein. The Telephone Company will not be a party to controversies arising between customers or others as a result of listings published in the directories.

Effective: April 9, 1981

Officer: Thad Hanway
Title: Secretary-Treasurer

GENERAL RULES AND REGULATIONS

C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY: (Cont.)

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of such errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on customers' premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

D. PAYMENT FOR SERVICES AND FACILITIES

Bills are rendered in advance of the service period. Charges for exchange service, long distance service, and auxiliary equipment are due when the bill for such service is rendered (date shown thereon) and become delinquent fifteen (15) days thereafter. Penalties for delinquent payments are authorized, but cannot exceed ten percent (10%) of the first three dollars (\$3.00) or three percent (3%) of all additional monies owed. All bills are payable at the Telephone Company's business office, or authorized collection agency. Failure to receive a bill does not relieve the customer of the responsibility for paying promptly.

When warranted, in the judgment of the Telephone Company, special toll bills may be rendered. In such cases, the amounts billed are due and payable on demand.

In the event of default of payment of any sum due for either exchange or toll service, or both, the Company may discontinue service without further notice. Service need not be restored unless or until all amounts due at the time of default are paid in full including the charge, if any, for restoring the service.

E. TELEPHONE DIRECTORIES

Distribution

The Telephone Company will furnish to its customers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

GENERAL RULES AND REGULATIONS

F. USE OF SERVICE AND FACILITIES:

1. Ownership and Use of Equipment

Equipment, instruments and lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises after securing permission of the occupant, agent or enforcement officer at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments, and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments, lines and poles.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees, to the public or to property, the Telephone Company may refuse to install and maintain such service, and if such service is furnished, may require the customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or persons residing in the customer's household as a member of the family unit, and may not be resold or otherwise used for performing any part of the work of transmitting, delivering or collecting charges for any message where any toll or other consideration has been or is to be paid to any party other than the Telephone Company, without consent of the Telephone Company. The Telephone Company has the right to refuse to install customer service or permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible to public use.

	(D)
	 (D)

4. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

Effective: September 1, 2016

Officer: Bruce Hanway
 Title: Secretary-Treasurer

MONON

F. USE OF SERVICE AND FACILITIES (cont.)

5. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, or profane language; or impersonates or permits others to impersonate any other individual with a fraudulent, malicious, or mischievous intent.

6. Governmental Objections to Service

The Telephone Company may without liability refuse to furnish or may discontinue service to any person, firm, or corporation upon objection to the furnishing of such service made in writing by or on behalf of any law enforcement agency, acting within its jurisdiction, on the grounds that such service is or will be used for an illegal purpose.

7. Abuse or Fraudulent Use of Service

The Telephone Company reserves the right to discontinue or deny service because of the misuse or the fraudulent use of service. Misuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message, or to locate a person, or otherwise to give or to obtain information without the payment of a message toll charge.

CONNECTION OF CUSTOMER PROVIDED EQUIPMENT

1. General Provisions

Customer provided equipment which involves either direct electrical connection or acoustic/inductive connection may be made in accordance with regulation now in effect or hereafter placed in effect by the Federal Communication Commission and/or the Public Service Commission of Indiana. Customer-provided equipment may be used with the facilities furnished by the Telephone Company for exchange telecommunications service as specified in this Tariff.

1.A. High Resistance Telephone

If a customer's line requires line treatment where it would not normally be required, due to his purchase of equipment that has higher resistance or transmission characteristics which exceed generally accepted standards, the customer will be required to bear the cost of the required line treatment apparatus.

2. Responsibility of Customer

Where exchange telecommunications service is available under this tariff for use in connection with customer-provided equipment, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer-provided equipment does not endanger the safety of Telephone Company employees or the public: damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation

MONON

of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services. Upon notice from the Telephone Company that the customer-provided equipment is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.

2.2.A.	(D) (D)
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2.B. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer-provided recording equipment may be connected directly, acoustically or inductively with the telecommunications services, subject to the following conditions:

Either a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Telephone Company; or consent to record is required prior to the recording; or by verbal notification which is recorded at the beginning, and as part of the call, by the recording party. The consent must be in writing or be part of the recording. These will not be required:	(N)
	(N)
	(N)
	(T)
	(T)

(a) When used by a broadcast licensee provided at least one of the following requirements is met: (1) the licensee informs such party to the call of its intent to broadcast the call may be reasonably imputed to the party.

(b) When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the president of the United States, members of his immediate family, or the White House and its grounds.

(c) When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.

(d) When used for recording patently unlawful purposes such as bomb threats, kidnap, ransom request, obscene telephone calls and outgoing calls made in immediate response to such calls.

(e) When used for incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property and outgoing calls made in immediate response.

(f) When used with calls made by Federal, State or local law enforcement authorities or federal intelligence authorities under color of law.

(g) When used by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center for recording of two-way telephone conversations.

If the Telephone Company is required to investigate an alleged non-consensual recording, which discloses a conflict between the parties to the conversation on the matter of consent,

the recording party will have to provide taped or written evidence that consent was obtained.

Effective: _____

Officer: Bruce T. Hanway
Title: Vice-President

2. Responsibilities of the Customer, continued.

C. PROCEDURES AND REQUIREMENTS FOR COPTS

<p>1. General</p> <p>Customer-owned pay telephone (COPT) service is a form of subscribers' telephone service that allows the subscriber to resell telephone service to users on a per message basis utilizing a registered pay set. This service will be provided on individual Flat Rate Access Lines. Each line subscribing to COPT service must subscribe to Touch Tone Calling Service as specified in Section 5. Optional Screening Service specified in Section 5 of this Tariff may be provided where facilities permit as optional arrangements for screening.</p> <p>Rates and regulations in this Tariff are in addition to those set forth in other PARTS and Sections of this Tariff as they relate to Business Services.</p>	<p>(N)</p>
<p>2. Hardware</p>	
<p>The COPT shall meet the following criteria:</p>	<p>(N)</p>
<p>A. Be registered by the FCC in compliance with FCC Docket 84-270;</p>	<p>(T)</p>
<p>B. Provide dial tone first;</p>	
<p>C. Be able to reach an operator, local Directory Assistance (411) and 911 service (where available) without the use of a coin or credit card;</p>	
<p>D. Comply with applicable federal, state, and local laws and regulations concerning the use of pay stations by disabled persons;</p>	
<p>E. Provide accessibility to all Interexchange Carriers where equal access is provided;</p>	
<p>F. Be able to provide credit card, collect, and third-party billed long distance calls without the use of a coin;</p>	
	<p>(T)</p>

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 Title: Vice-President

2. Responsibilities of the Customer, continued.

C. PROCEDURES AND REQUIREMENTS FOR COPTS

2. Hardware	
G. Present an informational message, which may be audio or visual, in, on, or adjacent to the COPT which explains its general operation. The information listed should include: the COPT provider's name and address and clearly state the policy and instructions for receiving a refund and/or reporting service problems;	(N)
H. Provide one telephone directory annually;	
I. May not limit the duration of a call.	
3. Installation	(N)
The installation shall be in accordance with the following:	(T)
A. Any rules and/or standards promulgated by the American National Standards Institute, Inc., and the Indiana Construction Rules (Building Code) which are concerned with handicapped persons.	(T)
B. The generally accepted telecommunications industry standards, applicable local codes, the National Electric Code and the National Electrical Safety Code.	
C. Extension telephones shall be permitted provided they are within view of the user of the COPT.	
D. All stations must be equipped with tone-type address signaling.	
E. All stations must be equipped with suitable audible signals and arranged to receive incoming calls.	
F. The COPT provider may charge up to, but not exceed, the highest tariffed intrastate rates and surcharge for the long distance carrier selected.	(T)
G. Prior to the establishment of COPT service, a COPT Access Line Service Agreement must be executed between the Telephone Company and the COPT provider.	(N)
	(N)

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 Title: Vice-President

C. PROCEDURES AND REQUIREMENTS FOR COPTS, continued.

3. Installation, continued.

H. In the event that a COPY provider is believed to have violated any of the rules and regulations for COPT service, a verified complaint may be filed with the Commission and COPT service may be disconnected if the deficiency is not corrected within ten (10) days from the date of written notification to the COPT provider, or as ordered by the Commission.

(N)

4. Administration

(N)

A. The rate for local COPT calls must not exceed the rate for local messages for Semi-Public Telephone Service.

B. The rate for directory assistance calls must not exceed the rate for Local Directory Assistance Service, and Long Distance Directory Assistance Service.

(N)

C. A COPT subscriber is entitled to one listing in the alphabetical and classified sections of the directory. When requested by the customer, additional listings may be provided.

D. The provider of the COPT shall be required to provide to the Telephone Company such information as is required by the Telephone Company, e.g., FCC registration information and any other normal information the telephone company may require for customer account identification.

(N)

(T)

(T)

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C. PROCEDURES AND REQUIREMENTS FOR COPTS, continued.

E. As with Semi-Public and Public Service, the customer may not attach more than one coin station to any line that is subscribed to this service. The customer may not attach a COPT station to any line that is served by a key, PBX, or any other switching system. The customer may not attach a COPT station to any line subscribed to a service other than COPT service.

(N)

(N)

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Title: Vice-President

GENERAL RULES AND REGULATIONS

G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (Cont.)

3. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of exchange telecommunications service shall be performed by equipment furnished, installed and maintained by the Telephone Company.

4. Accessories

Customer-provided accessories may be used with the facilities furnished by the Telephone Company for exchange telecommunications service, provided that such accessories comply with the provision of 2 and 3 preceding.

5. Responsibility of Telephone Company

Exchange telecommunications service is not represented as adapted to the use of customer-provided equipment and where such equipment is connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility the Telephone Company shall not be responsible for (i) the through transmission of signals generated by the customer-provided equipment or for the quality of, or defects in, such transmission, or (ii) the reception of signals by customer-provided equipment. The Telephone Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. The Telephone Company shall not be responsible to the customer, if changes in the criteria contained in Section III following, or in any of the facilities, operations, or procedures of the Telephone Company render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

6. Violation of Regulations

Where any customer-provided equipment is used with exchange telecommunications service in violation of any of the provisions of this Tariff, the Telephone

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GENERAL RULES AND REGULATIONS

Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or correct the violation and shall confirm in writing to the Company within 10 days following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

H. LIMITATION OF SERVICE OFFERING:

Whenever the facilities immediately available are insufficient to furnish service immediately to all who may apply, those facilities available will be used in the following order:

- (1) supply service to essential Government agencies
- (2) private organizations and individuals directly serving the public safety, health and welfare
- (3) charitable and religious establishments and their officiating clergy, and public and private schools

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GENERAL RULES AND REGULATIONS

H. LIMITATION OF SERVICE OFFERING: (Cont.)

- (4) press associations, newspapers and broadcasting stations
- (5) public utilities
- (6) other new business services
- (7) new residence service for seriously ill or blind persons
- (8) new residence service for people engaged in other occupations essential to the public health and welfare
- (9) new residence main services other than those included above

(D)

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APPLICATION

This Section applies to the general exchange telephone service of the Telephone Company in Indiana. In the event of conflict between any rate, rule, regulation, or provision contained under General Exchange Service and any rate, rule, regulation or provision contained in the Tariff, the rate, rule, regulation, or provision in the Local Exchange Rates shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to, supplemented by superseding issues are hereby made a part of this General Exchange Service Section.

Provisions contained within this General Exchange Service Section relating to particular types or character of telephone service shall constitute an obligation on the Telephone Company to furnish that particular type or character of telephone service only if and when the Telephone Company has filed with the Public Service Commission of Indiana a rate or charge covering that particular type or character of service.

This Tariff cancels and supersedes all other Exchange Service Tariffs or General Service Tariffs of the Telephone Company, excepting Message Toll Tariffs, issued and effective prior to the effective date of this Tariff.

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GENERAL EXCHANGE SERVICE

APPLICATION OF BUSINESS AND RESIDENCE RATES:

A. Business Rates Apply at the Following Locations:

1. In offices, stores, shops, factories and all other places of a strictly business nature.

2. In boarding houses, except as noted in B-2 below, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions. (T)

3. At residence locations when the customer has no regular business telephone, and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered substantially of a business nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

4. Where the place of business and the residence of a customer are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

5. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.

6. In any location where such location and expected usage of the service indicates a business.

B. Residence Rates Apply at the Following Locations:

1. In private residences where business listings are not provided.

2. In private apartments or hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertising as a place of business.

3. In the place of residence of a clergyman, or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the customer does not maintain an office in the residence.

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GENERAL EXCHANGE SERVICE

COMBINATION MAIN STATION SERVICE:

Where an individual or firm wishes to contract for two or more main stations at separate locations and desires to be able to answer incoming calls for any station at any one of the locations, the arrangement described below is provided subject to the availability of the facilities necessary to furnish satisfactory service. Outgoing calls can be made at any station so arranged.

Combination main stations may be employed where one station is at a business location and the other at a residence, or where all stations are at either business or residence locations. However, such an arrangement is permitted only on the premises of individuals or firms associated with each other.

The lines are bridged together so as to operate as one line. Code ringing as a means of distinguishing between calls for business or residence shall be provided only when it is practical to handle the service on this basis.

The rate for each main station is the established individual line rate; the business or residence rate is applied in accordance with the character of the use at each premise.

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CENTREX SERVICE FOR 2 TO 6 LINES:

<p>A. General</p> <p>1. Centrex Service is a central office communications system package provided in association with individual One Party Business or Residence Touch Tone access lines. This allows the lines to function as a group with intra group call management and transfer capabilities.</p> <p>2. Centrex Service is a premium service and may be subject to the availability of outside plant and/or central office facilities.</p> <p>3. The minimum charge for Centrex Service shall be for one month.</p> <p>4. Centrex Service can be applied to a minimum of 2 Business and/or Residential lines.</p> <p>5. Centrex Service has the standard features listed in B. 1-9.</p>	<p>(N)</p> <p>-----</p> <p>(N)</p>
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CENTREX SERVICE FOR 2 TO 6 LINES: (cont.)

<p>B. Standard System Features:</p> <ol style="list-style-type: none">1. Call Hold - allows the Centrex user to put any call in progress on hold so another call may be initiated, answer another call, return to previously held call, or to consult privately.2. Call Pick Up - allows the Centrex user to answer a call to another Centrex system line within a defined pick up group.3. Universal Transfer - allows the Centrex user to hold and transfer incoming, outgoing, and intragroup calls.4. Intercom Dialing - provides intra Centrex group communications by dialing 1 digit. This dialing is intra group only and not associated with normal station to station dialing related to the Centrex system line.5. 3-Way Calling - similar to universal transfer by allowing the Centrex user to hold one party, originate another call with the held party excluded from conversation, until the original party flashes the switchhook and conferences all parties.6. Distinctive Ringing - allows different ring for calls coming from within the Centrex group or from outside the group. When call waiting is optioned, distinctive call waiting tones are provided.7. Automatic Recall - allows Centrex system line after reaching a busy line to enter a three digit code to automatically call the busy line again.	<p>(N)</p> <hr/> <p>(N)</p>
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CENTREX SERVICE FOR 2 TO 6 LINES: (cont.)

<p>8. Speed Call - allows the Centrex station to call a preset telephone number by dialing an abbreviated two-digit code rather than the entire seven or ten digit telephone number.</p>	(N) ----- (N)
<p>9. Call Waiting - provides a tone signal to tell the Centrex station on an established call that another party is calling. They may elect to either hold or terminate the call with the first party in order to answer the incoming call. If the connection with the first party is placed on hold, private conversation can be carried on with each of the two parties on an alternate basis.</p>	

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GENERAL EXCHANGE SERVICE

CONNECTION OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT

A. Customer-provided equipment which involves either direct electrical connection or acoustic/inductive connection may be made in accordance with regulations now in effect or hereafter placed in effect by the Federal Communications Commission and/or the Public Service Commission of Indiana. Customer-provided equipment may be used with the facilities furnished by the Telephone Company for exchange telecommunications service as specified in this Tariff.

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GENERAL EXCHANGE SERVICE

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

A. General

Special charges in the form of installation charges, construction charges and monthly charges may be applicable in addition to the usual service connection charges and monthly rates when, because of the occasional nature of the service, the lack of permanency, the unusual investment or expense, or any other condition under which the Telephone Company is not properly protected in the proposed investment or the revenue does not reasonably compensate the Telephone Company - as for example:

- (1) Conditions requiring the provision of special equipment or unusual methods of plant construction, installation, or maintenance.
- (2) The customer's location requires the use of costly private right of way.

B. Extension of Facilities

For extensions required either within or outside the base rate area where the proposed service is temporary and the plant to be put in place would not all be of value to the Telephone Company in the general conduct of its business upon discontinuance of that service, the customer may be charged the estimated cost of construction.

If it is necessary to use private right of way not available to the Telephone Company without expense to it, the customer shall obtain or pay the expense of obtaining the required right of way.

Rules and regulations relating to extension of rural line service are found elsewhere in this Tariff.

C. Underground Construction

Where aerial facilities are being used to provide service to a customer's location and the customer requests that facilities be placed underground, the change from aerial to underground facilities and removing the aerial facilities, less the immediate net recovery value of the aerial facilities displaced.

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GENERAL EXCHANGE SERVICE

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES (Cont.)

C. Underground Construction (Cont.)

In the case of a new installation where aerial entrance would normally be employed and the customer requests underground entrance, the customer shall pay the difference between the estimated costs of aerial and underground entrance.

When the customer requests that facilities be placed underground, the customer may be required to dig and backfill any and all trench or trenches necessary at his own expense.

(D)

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GENERAL EXCHANGE SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN):

<p>1.0. General:</p> <p>1.01 The customer shall subscribe to one of the following B-channel capability packages configured as indicated below:</p> <p>A. Capability Package A (0B+D) Includes basic D-channel packet. No voice capabilities are provided.</p> <p>B. Capability Package B (1B) Includes circuit-switched data on one B-channel. Data capabilities include Calling Number Identification. No voice capabilities are provided.</p> <p>C. Capability Package C (1B) Includes alternate voice/circuit-switched data on one B-channel. Data and voice capabilities include Calling Number Identification.</p> <p>D. Capability Package D (1B+D) Includes voice on one B-channel and basic D-channel packet. Only basic voice capabilities are provided, with no features.</p> <p>E. Capability Package E (1B+D) Includes voice on one B-channel and basic D-channel packet. This package provides non-EKTS voice features, including Flexible Calling and Calling Number Identification.</p> <p>F. Capability Package F (1B+D) Equivalent to Capability Package E, with the change that EKTS CACH service is used for the voice service.</p> <p>G. Capability Package G (2B) Includes voice on one B-Channel and circuit switched data on another channel. This package provides non-electronic key telephone service (EKTS) voice features, including Flexible Calling, and Calling Number Identification. Data capabilities include Calling Number Identification.</p>	<p>(N)</p> <hr style="border-top: 1px dashed black;"/> <p>(N)</p>
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GENERAL EXCHANGE SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN):

<p>H. Capability Package H (2B) Equivalent to Capability Package G, with the change that CACH EKTS service is used for the voice service.</p> <p>I. Capability Package I (2B) Includes circuit-switched data on two B-channels. Data capabilities include Calling Number Identification. No voice capabilities are provided.</p> <p>J. Capability Package J (2B) Includes alternate voice/circuit-switched data on one B-channel, and circuit-switched data on the other B-channel. Only basic voice capabilities are provided, with no features except Calling Number Identification. Data capabilities include Calling Number Identification.</p> <p>K. Capability Package K (2B) Includes alternate voice/circuit-switched data on one B-channel and circuit-switched data on the other B-channel. This package provides non-EKTS voice features, including Flexible Calling and Calling Number Identification.</p> <p>L. Capability Package L (2B) Equivalent to Capability Package K, with the change that CACH EKTS service is used for the voice service.</p> <p>M. Capability Package M (2B) Includes alternate voice/circuit-switched data on two B-channels. Data and voice capabilities include Calling Number Identification.</p> <p>N. Capability Package N (2B+D) Includes alternate voice/circuit-switched data on one B-channel, circuit-switched data on the other B-channel, and basic D-channel packet. This package provides non-EKTS voice features, including Flexible Calling and Calling Number Identification. Data capabilities include Calling Number Identification.</p>	(N)
	(N)

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GENERAL EXCHANGE SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN): (cont)

<p>O. Capability Package O (2B+D) Equivalent to Capability Package N, with the change that EKTS CACH service is used for the voice service.</p> <p>P. Capability Package P (2B+D) Includes alternate voice/circuit-switched data on two B-channels, and basic D-channel packet. This package provides non-EKTS voice features, including Flexible Calling and Calling Number Identification. Data capabilities include Calling Number Identification.</p> <p>Q. Capability Package Q (2B+D) Equivalent to Capability Package P with the change that CACH EKTS service is used for the voice service.</p> <p>R. Capability Package R (2B) Includes circuit-switched data on two B-channels. Data capabilities include Calling Number Identification. No voice capabilities are provided.</p> <p>S. Capability Package S (2B) Includes alternate voice/circuit-switched data on two B-channels. Data and voice capabilities include Calling Number Identification.</p> <p>T. Capability Package T (2B+D) Includes voice on two B-channels and basic D-channel packet. Only basic voice capabilities are provided, with no features.</p> <p>U. Capability Package U (2B) Includes alternate voice/circuit-switched data on two B-channels. This package provides non-EKTS voice features, including Flexible Calling and Calling Number Identification. Data capabilities include Calling Number Identification.</p> <p>V. Capability Package V (2B) Includes alternate voice/circuit-switched data on two B-channels. This package provides non-EKTS voice features, including Flexible Calling and Calling Number Identification. Data capabilities include Calling Number Identification.</p>	<p>(N)</p> <hr style="border-top: 1px dashed black;"/> <p>(N)</p>
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GENERAL EXCHANGE SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN): (cont)

- 1.02 The D channel is a 16 kilobits per second (kbps) digital signaling channel that carries signaling and control for the B-channels.
- 1.03 ISDN consists of central office facilities (including certain outside plant facilities) extending from the Telephone Company's switching equipment to the customer's demarcation point.
- 1.04 Each B-channel includes a single primary telephone directory number on a given 2B+D ISDN line. Calls are routed to the appropriate terminal devices based on the type of call (voice or data) presented to the ISDN line.
- 1.05 ISDN may have additional or secondary telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's primary directory number; however each B channel is allowed only one simultaneous circuit connection at a time.
- 1.06 Applicable custom calling services are available at rates and charges specified in Section V of the Company's Tariff.

(N)

(N)

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GENERAL EXCHANGE SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN): (Cont.)

<p>2.0 Customer Premise Equipment and Facilities:</p> <p>2.01 Compatible customer premise equipment is required to utilize ISDN. All equipment used to interface with these services is required to conform to NI-1 guidelines.</p> <p>2.02 The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.</p> <p>3.0 Regulations:</p> <p>3.01 Unless specifically exempted, ISDN shall be subject to all general regulations applicable to the provision of service by the Company as stated in this Tariff.</p> <p>3.02 ISDN is provided at the option of the Company. This service is subject to central office switching capacity, capability, the availability of outside plant facilities, and the necessary building capabilities.</p> <p>A. The availability, functionality, and capabilities of ISDN may vary or may not be available dependent upon the software controlling that switch, hardware and associated outside plant.</p> <p>1. Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditures. These charges will be determined on an individual case basis.</p>	<p>(N)</p> <hr style="border-top: 1px dashed black;"/> <p>(N)</p>
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GENERAL EXCHANGE SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN): (Cont.)

<p>3.03 The minimum billing period is one month.</p>	(N)
<p>3.04 Service Charges in Section V of this Tariff are applicable per ISDN BRA in addition to rates and charges following.</p>	
<p>3.05 One directory listing is provided without charge for each ISDN customer. Additional listings may be provided as specified in Section III of this Tariff.</p>	
<p>3.06 Suspension of service is not allowed.</p>	
<p>3.07 Up to two primary telephone numbers are provided with each ISDN line, one for each B channel. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. Additional telephone numbers may be published in the directory at the additional listing rates as found in Section III of this Tariff.</p>	
<p>3.08 Each ISDN BRA access arrangement will be counted as one line in determining the application of the Federal Communications End User Access Charge.</p>	
<p>3.09 Basic ISDN BRA provides for one configuration of service capability package. The customer must select the desired B channel capability package arrangement to configure the service required.</p>	
(N)	

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Title: Secretary-Treasurer

GENERAL EXCHANGE SERVICE

EXTENSION STATIONS:

Extension stations may be provided in connection with all classes of customer main station service except public pay stations. Off-premise business extensions, except semi-public pay station extensions, will be installed in a residence upon application of appropriate charges provided there is a residence main station maintained at the off-premise location.

Extension stations will not be furnished when in the judgment of the company, such stations will interfere with satisfactory operation of the line.

Separate telephone numbers or other distinctive designations are not permitted on extension stations, nor is code ringing permitted.

JOINT USER SERVICE:

Joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer. Upon application by the customer, the Telephone Company will extend service to joint users except that not more than two joint users will be permitted for each main line or for each trunk of a commercial PBX system. Joint user service is not furnished in a situation where a customer is engaged in the business of renting office space on a transient or permanent basis, or for other reasons desired to furnish telephone service to his clients.

Directory listings for joint user service will bear the same address and telephone number as the listing of the main station.

Joint users are permitted only in connection with business individual lines and PBX service.

The primary customer requesting joint user service shall be responsible for the payment of all charges, including tolls, incurred by said joint users.

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GENERAL EXCHANGE SERVICE

PUBLIC TELEPHONE SERVICE:

A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.

No listings in the directory are allowed in connection with public telephone service.

SEMI-PUBLIC TELEPHONE SERVICE:

Semi-public telephone service is an arrangement under which a business customer station is equipped with a coin collecting device, designed for a combination of customer and public usage, and will be furnished, on individual lines only, at the following types of locations:

(1) In locations, where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of the public.

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GENERAL EXCHANGE SERVICE

SEMI-PUBLIC TELEPHONE SERVICE: (Cont.)

(2) At locations where, in the opinion of the Telephone Company, there is a collective use of the service by a relatively stable number of guests, members, employees or occupants.

(3) At any location where, in the opinion of the Telephone Company, the demand for service for a combination of public and customer usage.

One extension station may be permitted with a semi-public telephone service at the regular business extension rate. The extension station is not equipped with coin boxes, dials, and is intended only for the answering of incoming calls.

Such extension must be clearly visible from the semi-public station and notice of its existence must be posted at the location of the semi-public station.

Customers to semi-public telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this Tariff.

RURAL LINE SERVICE:

A. General

New rural lines will be provided only where, in the judgment of the Telephone Company, there appears to be a sufficient demand for the service to warrant the construction charges involved.

The Company reserves the right to connect business and residence stations to the same line. No keys or switches for the purpose of cutting off all or a part of the line from the central office are permitted.

B. Main Line Extension for Rural Service

Under normal conditions, the Telephone Company will extend its rural lines to reach a rural customer within the exchange service area.

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GENERAL EXCHANGE SERVICE

C. Construction Charges

When, in the judgment of the Telephone Company, the revenue to be gained does not justify the Company extension of facilities, then a construction charge may be applied. Such charge shall be apportioned equally among all applicants for service.

If a construction charge is not made, the Company may require a contract with the customer covering service for a period of time based on costs.

Applicants may be required to make advance payments to cover all or a portion of the exchange service during the term contract, when in the opinion of the Telephone Company there is evidence of credit risk, or in cases of renters or tenants.

Payments for rural line construction are not refundable and all poles and equipment shall remain the property of the Telephone Company.

When required by the conditions, applicants shall provide, without expense to the Company, private right of way parallel to the public highway, such right of way shall be free from tree interference and otherwise suitable.

Effective: December 1, 1976

Officer: Thad Hanway
Title: Secretary-Treasurer

LOW INCOME PROGRAMS

CONCURRENCE	(N)
Pursuant to the provisions contained in Cause Nos. 40785 and 40152, the Company hereby adopts and concurs in I.U.R.C. Tariff No. T-7, Part I, Section 3 for Low Income Programs.	 (N)

Effective _____

Officer: Bruce Hanway
Title: Secretary-Treasurer

GENERAL EXCHANGE SERVICE

SPECIAL SERVICES AND FACILITIES:

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special services or facilities for such periods as may be agreed upon, provided such special services or facilities or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company.

In the event such special services or facilities or the use made thereof interferes with the furnishing of telephone service by the Company, the Telephone Company may terminate such contract and cease to furnish such special services and facilities after thirty days written notice to the customer.

TELEPHONE DIRECTORY LISTINGS:

A. General Regulations

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names and customers.

2. The alphabetical list of names of customers is designated solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customers' service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

The Telephone Company reserves the right to limit the length of any listing in the directory; and to use abbreviations where in its judgment the clearness of the listing or the identification of the customer is not thereby impaired.

3. Names in directory listing shall be limited to the following:

(a) In Connection with residence service:

- (1) The individual name of the customer, or
- (2) The individual name of a member of the customer's

immediate family.

Effective: December 1, 1976

Officer: Thad Hanway

Title: Secretary-Treasurer

GENERAL EXCHANGE SERVICE

TELEPHONE DIRECTORY LISTINGS, cont.

(b) In connection with business service:

(1) The listing must be in the name of the individual, partnership, corporation, firm, association, institution, etc. to whom service is furnished. Additional listings may be provided for in the name of a member, officer, employee, or representative thereof, who is authorized to represent said individual, partnership, corporation, firm, association, or institution, or, the name of another business which the customer represents, controls, or owns.

(2) The names of departments when such listings are deemed necessary for the efficient use of the service.

Effective: December 1, 1976

Officer: Thad Hanway
Title: Secretary-Treasurer

GENERAL EXCHANGE SERVICE

TELEPHONE DIRECTORY LISTINGS: (Cont.)

4. Whenever any question arises as to the right of a customer (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the customer to secure from the owner of such name, written authority to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listing; and is privileged to refuse to accept or to delete such listings where (1) such written authority is not furnished or (2) such authority is withdrawn by such owner to the Telephone Company.

5. Primary Listings:

(a) One listing without charge, termed the primary listing, is provided as follows:

(1) For each separate customer service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

(2) For each semi-public service.

(3) For each joint user.

B. Regular Extra Listings

1. Business extra listings may be the names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation, if the customer or joint user is a corporation; and for any business establishment, the names of associates or employees of the customer or joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.

2. Residence extra listings may be the names of the customer's immediate family.

3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular extra listing rates in connection with semi-public stations are furnished under the same regulation as specified in paragraph one (1) above.

4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of

Effective: December 1, 1976

Officer: Thad Hanway

Title: Secretary-Treasurer

GENERAL EXCHANGE SERVICE

the directory, and, provided satisfactory service can be furnished, a listing may be permitted under the address of a PBX station, or extension station, installed on premises of the customer, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

5. Regular extra listings are furnished at the rate quoted in the Local Exchange Rate Schedule.

C. Duplicate and Cross Reference Listings

1. Duplicate listings, i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted, when in the opinion of the Telephone Company, they are necessary for the proper identification of the customer, and are not so desired to secure preferential position in the directory for advertising purposes.

2. Cross reference listings are permitted when their use will facilitate in handling telephone calls.

3. The regular extra listing rate applies for each duplicate or cross reference listings.

Effective: December 1, 1976

Officer: Thad Hanway

Title: Secretary-Treasurer

GENERAL EXCHANGE SERVICE

TELEPHONE DIRECTORY LISTINGS: (Cont.)

D. Alternate Call Number Listings

1. Listing of an alternate telephone number, other than those covered under paragraph G-1 "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for customers to all classes of service.

2. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

3. The regular extra listing rate applies for each alternate call number listing.

E. Foreign Listings

1. Foreign listings, i.e., listings of customers located in an exchange other than that in which the listed service is furnished are permitted. Charges for foreign listings are payable in advance for the period for which the directory is issued.

2. The charge for a foreign listing contemplates insertion in the list of a specific exchange.

TEMPORARY SUSPENSION OF SERVICE - VACATION RATES:

Upon request a customer having any class of service may temporarily suspend his service for a period of one month or more. No inward service is provided during the period of suspension. Only one period of suspension of not to exceed six months is permitted in any calendar year.

The period of suspended service may begin on any day of the month provided reasonable notice is given in advance. Notice to restore service must be given in advance.

The reduction in rate for the suspension is equal to fifty percent (50%) of the base main station rate, which is the charge made for a specific class of service within the base rate area and does not include any additional charges for extensions, zone charges or special instruments, rounded upwards to the nearest five cents (5¢). (T)

Effective: December 1, 1976

Officer: Thad Hanway

Title: Secretary-Treasurer

General Exchange Services

Digital Trunk Service (DTS)

1. Service Description

Digital Trunk Service, referred to as "DTS", provides a cost effective method of delivering voice grade service from the serving Central Office to a customer's premises.

DTS is provided with 1.544 Mbps and the 24 channels may be used for the transport of trunks for termination on customer-provided equipment.

DTS supports Direct Inward Dialing (DID) Service and Local Exchange Business Trunks. Touchtone is a required feature of DTS.

2. Requirements

DTS is offered from Central Offices where the Company has arranged facilities for such service.

DTS is an arrangement that allows for the direct termination of digital trunks from a digital Central Office to customer-provided equipment. This arrangement supports trunk side features.

Additional charges for Central Office services and features, including, but not limited to Direct Inward Dialing (DID) Service, are applicable when appropriate and can be found elsewhere in this tariff.

All signals generated by customer-provided equipment must comply with the signal and format constraints contained within the Technical Reference specifications as used by the Company.

3. Rates and Charges for this service are in Section 5 Sheet 11

DIRECT-INWARD-DIALING (DID) SERVICE

Conditions

.1 General

.1.1 DID service is furnished in the serving in the serving central office on trunk lines (excluding WATS) to customer-premises PABX systems which are equipped for compatible DID operation.

.1.2 DID service permits incoming local and long distance calls to be dialed directly to stations associated with the customer PABX system.

.1.3 DID service must be provided on all lines in a central office trunk group arranged for inward service. When DID is provided on more than one central office trunk group, each group is considered a separate service.

.1.4 DID service does not include directory listing of DID numbers. Additional listings will be provided at rates specified elsewhere in this tariff.

.1.5 DID service is furnished upon the condition that the customer must subscribe to central office trunk service adequate, in the judgement of the Company, to permit the use of DID service without degradation of service.

.1.6 The customer is responsible for providing intercept of assigned but unused central office DID numbers.

Monon Telephone Company, Inc.

Tariff I.U.R.C. No. T-8

Section IV

Sheet 1

MESSAGE TOLL TELEPHONE SERVICE

NOTICE OF CANCELLATION

This Tariff cancels any and all previous tariffs of this Company, and any and all supplements, revisions and re-issues thereof, insofar as they state rates, charges, rules and regulations for toll messages in conflict herewith.

AUTHORITY FOR RATES AND CHARGES

Rates and charges stated herein are published by authority of order of the Public Service Commission of Indiana in Docket No. _____, approved _____, 19__.

Effective: December 1, 1976

Officer: Thad Hanway
Title: Secretary-Treasurer

MESSAGE TOLL TELEPHONE SERVICE

RATE SECTION

(N)

The Monon Telephone Company, Inc., hereinafter called the concurring company, assents to, adopts and concurs in the Message Toll Telephone Service Tariff filed with the Indiana Utility Regulatory Commission by United Telephone Company of Indiana, Inc., hereinafter called the issuing company, as such Tariff is now on file, or as it may be revised, amended or supplemented by superseding sheets or issues insofar as such Tariff applies to message toll telephone service furnished jointly by the issuing company and the concurring company (including such service as is also participated in by one or more other companies) and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

I

Effective _____

Officer: Bruce T. Hanway
Title: Vice President

Monon Telephone Company, Inc.

Tariff I.U.R.C. No. T-8

Section V

Sheet 2

LOCAL EXCHANGE RATES

NOTICE OF CANCELLATION

This Tariff cancels any and all previous tariffs of this Company, and any and all supplements, revisions and re-issues thereof, insofar as they state rates, charges and rules for local exchange service in conflict herewith.

AUTHORITY FOR RATES AND CHARGES

Rates and charges stated herein are published by authority of order of the Public Service Commission of Indiana in Docket No. _____ approved
_____, 19__.

APPLICATION

Rates and charges of this Company for local exchange service are covered in this Section.

Effective: December 1, 1976

Officer: Thad Hanway

Title: Secretary-Treasurer

Monon Telephone Company, Inc.

Tariff I.U.R.C. No. T-8

Section 5

Sheet 3

Local Access Line

	Business	Residence	
One Party	\$ 21.00	\$ 19.30	(N)

Off Premise Extension Charge:	(D)
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Line Hunt (Rotary Service) per Line min:	2 lines	\$5.00
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Effective: March 1, 2018

Officer: Bruce T. Hanway
Title: Secretary-Treasurer

5. Local Service Charges	(T)
C. Public Coin Service	
1. Semi-public pay station per month \$ 8.00	
a. Rate includes one "answer only" extension located in view of the pay station. If no such extension is desired, the rate is \$7.00 monthly for the pay instrument alone.	
2. COPT	(T)
a. Flat rate service, per line (business 1 party rate)	(T)
1. Must also have touch tone adder (see page 3)	
b. Optional Call Screening per month \$ 1.00	(T)
Optional Call Screening service permits the customer to restrict outgoing calls placed through an operator to those which are charged to the called telephone, a third number or a Telephone Company Calling Card number.	(N)
1. This service is available only where facilities permit.	
Non-recurring charge \$ 15.00	(N)

Effective: _____

Officer: Bruce T. Hanway
Title: Vice-President

INTEGRATED SERVICE DIGITAL NETWORK:

(D)

A. Rate and Charges

1. Basic ISDN BRA

1.01 Basic ISDN must be ordered in conjunction with basic exchange access service (e.g.: R-1, B-1). The rates and charges below are in addition to the existing rates for these services for providing an ISDN capable line to the customer's premise.

1.02 Customers may subscribe to the flat rate option on a per line basis as listed below.

Monthly Rate	Non-Recurring Charge
--------------	-------------------------

\$31.00 + 2 times R1/B1 rate Per Section V of this Tariff

TEMPORARY SERVICE:

(D)

(A minimum 3 months monthly charge for the class of service desired is necessary.)

(D)

(D)

Effective _____

Officer: Bruce T. Hanway
Title: Secretary-Treasurer

CENTREX SERVICE FOR 2 TO 6 LINES:

(N)

A. Rates and Charges:

- 1. Applicable service connection charges apply as specified in Section V of this Tariff. These charges are for connection of two or more Centrex service lines at the same time and on the same service as the customer.
- 2. The following rate(s) are for Centrex Service only and are in addition to the rates and/or charges of R1 and/or B1 service needed in association with Centrex Service.

A. Centrex Service include the standard features as stated in B.1-9 in Section III of the Tariff.

Monthly Rate
Per Line

1. Centrex Service	\$5.25
--------------------	--------

- 3. The Multi-line Intrastate and Interstate End User Access Fees apply to all R1 and/or B1 service used in association with Centrex Service.

B. Conditions:

- 1. The Company will furnish one (1) alphabetical listing on a per Centrex summary account, without charge. Additional listings outside of the summary listing, are subject to the provisions set forth elsewhere in this Tariff.
- 2. The rates and charges shown for Centrex Service apply to establishment of Centrex only, and are in addition to the applicable service charges with which Centrex is associated.

C. Liability of the Telephone Company:

- 1. The liability of the Telephone Company for interruptions in or failure of service for Centrex Service is provided in Section II of this Tariff.

(N)

Effective _____

Officer: Bruce T. Hanway
Title: Secretary-Treasurer

MONON
NONRECURRING CHARGES

A.	Service Order Processing Charges:		(N)
1.	Establish Service or change service (except for Vacation Rate Service Order, Remove VRS and Reset Personal Identification Number)	\$19.30	
2.	Service order to remove customer from Vacation Rate Service:	\$ 2.00	(T)
3.	Intrastate Primary Interexchange Carrier Change Charge	\$12.00	(N)
4.	Reset Personal Identification Number to 0000	\$ 5.00	(N)
B.	Central Office wiring charge:	\$15.00	
C.	Premise Visit Charge:	\$50.00	(I)
<p>For each premise visit, with only one premise visit per service order. This charge also applies when a premise visit is necessary to remove/disconnect customer maintained equipment or wiring from local access line.</p>			
D.	Temporary disconnect and reconnect of local access line to existing wire attachments.	\$10.00	
E.	Returned Check Charge	\$25.00	(N)
<p>Service Order: Record of service changes, additions or deletions requested by a new or existing customer</p> <p>Central Office Wiring: The work done at the switching center to provide a connection between the switching equipment and the customer's access line.</p> <p>Premise Visit: Average travel time and dispatching cost to a customer's location.</p>			

Effective: 8-14-2018 (I)

Officer: Bruce Hanway
Title: Vice President

(T)

Multiline equipment: Equipment designed to work with more than one telephone line.

Service entrance: The location on the building where the telephone wire enters the building.

Effective: November 30, 1981

Officer: Thad Hanway
Title: Secretary-Treasurer

GENERAL SERVICE OFFERINGS AND MISCELLANEOUS OFFERINGS

1.	Rates:	Monthly Charge	(D)
	Non published or non listed number	\$ 1.00	(D)

Effective: _____

Officer: Thad Hanway
Title: Secretary-Treasurer

MONON
GENERAL SERVICE OFFERINGS

CUSTOM CALLING:

Custom Call Package A: Business and residential private line Touch Tone line customer feature package consisting of the following:		(T)
a. Incoming call alert		
b. Call forwarding		
c. Conference calling		
d. Abbreviated dialing (8 number)		
e. Cancel call alert		
Rate: \$5.00 per month \$6.00 with 30 number abbreviated dialing		
Teen Service (distinctive ring)	Rate: \$2.00	(T)
Warm Line	Rate: \$2.00	(N)
Conference calling	Rate: \$2.00	(T)
Abbreviated dialing	Rate: \$1.00 8 Number	
Rate: \$2.00 30 Number		
Incoming call alert	Rate: \$2.00	
Cancel incoming call alert	Rate: \$1.50	
Call Forwarding:	Rate: \$2.00	
		(T)
Ring Again	Rate: \$2.00	
Ring Again Deny	Rate: \$1.00	(N)
Remote Access to Call Forwarding	Rate: \$2.00	
Automatic Call Back	Rate: \$5.00	
Automatic Recall	Rate: \$5.00	
Caller Name Identification	Rate: \$7.00	
Selective Call Acceptance	Rate: \$2.00	
Selective Call Forwarding	Rate: \$2.00	
Selective Call Rejection	Rate: \$2.00	
Selective Distinctive Ring/Call Waiting	Rate: \$2.00	
Customer Controlled 900 Blocking	Rate: \$2.00	
Speed Call by Alpha Code	Rate: \$2.00	
Customer Controlled 1+ Call Blocking	Rate: \$2.00	
Customer Controlled per Call Blocking	Rate: \$2.00	
		(N)

Effective: _____

Officer: _____

Title: _____

MONON

COIN TELEPHONE RATES LOCAL CALLS

Local calls (direct dialed) \$.25

Local calls (operator assisted) \$.40

Pay telephones provide dial tone first and access to the operator without coins.

Effective: May 1, 1983

Officer: Bruce T. Hanway
Title: Vice President

InTrac Surcharge:

Pursuant to the requirement of House Enrolled Act 1608, all customer billing on and after June 1, 1996, shall reflect an additional charge of:

\$0.10 per residential or business line or line equivalent per month.

This additional charge is collected for services to the speech and hearing impaired. This is subject to the procedure set forth by the House Enrolled Act 1608.

Effective: _____

Officer: Bruce T. Hanway
Title: Vice President

The rates and charges for the services provisioned on the DTS channels are specified below.

DTS Service	Installation Charge	Monthly Rate
	\$251.00 per DS1 plus Office Charges per trunk	Local Access Line Rate per trunk, minimum 12 trunks initially. Groups of 6 after initial order

Direct Inward Dial (DID)	Installation	Monthly Charge
Group of 50 Numbers	N/A	\$15.00

ACCESS SERVICE

1. STATEMENT

Requests for Access Service will be furnished insofar as the ability and facilities of this Telephone Company permit in accordance with the following concurrences.

2. CONCURRENCE

<p>Monon Telephone Company, Inc. concurs in the West Point Telephone Company Intrastate Access Tariff I.U.R.C. No. 1 on file with the Indiana Utility Regulatory Commission, and makes itself a party thereto and obligates itself to observe the provisions therein with the following exceptions:</p> <p>I.U.R.C. No. 1, End User Access Service Rates and Charges.</p> <p>Rates and charges for End User Access Service are filed in I.U.R.C. No. T-8 for Monon Telephone Company.</p> <p>Rates and charges for 800 Data Base Access Service are filed in I.U.R.C. No. T-8 for Monon Telephone Company.</p>	<p>(R)</p> <p>-----</p> <p>(R)</p>
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Effective: August 6, 2003

Officer: Bruce T. Hanway
Title: Vice President